



How to Boost your Wi-Fi and Resolve Problems

Wi-fi is great isn't it? It save you running cables all over your home or office. But did you know wi-fi is less reliable than a wired connection. Here are some useful tips to resolve issues.



1. Channels overlap

One of the reasons that wi-fi is slow could be that the channel you are using is used by your neighbour's wireless router as well and you may interfere with each other. It's a bit like tuning into a radio station.

To find out what channel you are using and see whether there any other routers interfering download a program called [Netstumbler](#). With this simple program you can see whether you are sharing the channel with other people. Be aware that channels do overlap. For example if your neighbour uses channel 1 its best to use 6 or 11 rather than channel 2 that overlaps with 1.

Then, if you do find your channel is overlapping please call us for support on how to change your channel.

2. Security

Ensure you are using WPA security, instead of the older WEP. Not only is it more secure, it has less performance overhead than WEP. Please call us if you need guidance on how to change this.

3. Position of your router

The best position is a high up as possible with no object around your router. Avoid placing your router on the floor or close to furniture.

Got questions about your wi-fi? Please call us.

Call us on 01527 908646