



## A beginner's guide to Skype

### So what exactly is Skype?

Skype enables you to turn your computer into an Internet phone and make calls to other Skype users and also to conventional phones.



### I've heard it's free? Sounds too good to be true!

It is true. You can call other Skype users completely free of charge though if you want to use Skype to call conventional phones you'll need to buy a subscription or pay-as-you-go calling plan.

### What about video calling?

Video calling between Skype users is also free.

### Is Skype available on mobiles?

Yes. Skype is available on your smartphone. [More details >](#)

### I've heard Skype is even available on your Tv. Can this be true?

Yes it is. But you will need a tv enabled webcam and a Skype enabled tv. [More details >](#)

### What features are there to benefit business users?

- [Conference calling](#) enables you call business contacts on one call, whether they're in their office or on their mobile. This is free if all participants are Skype users.
- [Group video calling](#) is also available as a paid for service.
- [Screen sharing](#) enables you to share the contents of your screen to others. For example a presentation or a software demonstration. This is free for one to one video calls but group screen sharing is currently only available on [Skype for Mac](#).
- [Instant messaging](#) allows you to see when people are online and get instant answers to quick questions.
- The [send files option](#) enables you to quickly send important documents of any size. This is ideal for files which are too big to email.

### Ok, you've convinced me. Where can I get Skype?

[You can get it here](#). Go on, you know you want to!

Call us on 01527 908646